

# RECLAMATION PROGRAM GUIDELINES

## EcoWorx Tile & Broadloom

Through our **Environmental Guarantee**, Shaw pledges to transport and recycle any EcoWorx Tile or Broadloom carpet within the United States and Canada at no cost to the customer.

- **Continental U.S. and Canada locations** - 500 square yards or greater are eligible under the guarantee.
- **Alaska, Hawaii, U.S. Territories and Mexico** - 5,000 square yards or greater are eligible under the guarantee.
- **All other international locations** - 5,000 square yards or greater are eligible under the guarantee.
  - Shaw will pay for the transportation cost of EcoWorx Tile and Broadloom material back to Georgia from any international port.
  - Costs incurred to transport the material from its origin to an international port are not included as part of the Environmental Guarantee.

## Other Commercial Carpet Types

- To be eligible to be an externally recycled reclamation, the project must be:
  - Minimum of 500 square yards
  - Associated with a replacement order through Shaw in the same or greater quantity
  - Located within the continental U.S. or Canada
- Upon receipt of the reclamation project request, Shaw re[TURN] reclamation will determine the best recycling option for the material and submit a proposal for customer approval as soon as possible.
  - Allow up to 3 business days to receive a project proposal for approval.
  - Allow 5 business days for transportation scheduling from proposal approval date.
- The project cost will be direct billed to the existing Shaw customer account on a separate invoice.

## Transportation Guidelines (All Carpet Types)

- The pick-up location should be able to accommodate a 53-foot trailer and a live load of the material.
  - Additional required services such as pup trailers, dropped trailers, etc. will be provided as necessary at additional cost. These services are available in the continental United States only.
  - Trailers must be clean of any non-carpet debris (i.e. construction waste, cardboard boxes, trash, etc.).
  - A trailer refusal fee will be applied to any project that is not available for pick-up at the scheduled time.
- Shaw will not be held liable for any non-conforming material or any charges that arise from non-conforming loads. Any additional costs or liability associated with a non-conforming load will be passed on to the customer.
- Shaw will provide a proof of recycling certificate upon project completion. The certification process may take up to 30 days from the pick-up date.